## 2024 <br> Volunteer Training



## Diane Flanagan, CEO

## Cliff McBride, Board Chair

Aggie Reyes, VP of Program
GSESC Staff

## For All You Do!

## CONGRATULATIONS CLIFF!

Congratulations to our Board Chair, Cliff McBride! He has been appointed to the Movement Governance Advisory Team. He will work in conjunction with the National Board and the 56th and 57th National Council Sessions 2023-2026. This is a huge honor for Cliff (and for us) and we couldn't be more proud of him! \#manenoughtobeagirlscout


## Girl Scout Promise



On my honor, I will try:
To Serve God and my country,
To help people at all times,
And to live by the Girl Scout Law.

## Girl Scout Law

I will do my best to be Honest and fair, Friendly and helpful, Considerate and caring,
 Courageous and strong, and Responsible for what I say and do.
And to
Respect myself and others, Respect authority,
Use resources wisely,
Make the world a better place, and
Be a sister to every Girl Scout.

## Email form to Deborah ASAP first come, first serve



Reminder this one-time order will be delivered along with your initial order Must be emailed todeborahpaisley@girlscoutsesc.org
***Deadline October 23, 2023***

## Forms

## Cookie Envelope 1 per Troop



Cookie Box Sizes:

| Cookie Variety $\quad$ Net Weight | Number of Cookies | Packaging |
| :---: | :---: | :---: |
| Thin Mints 9 oz | 32 | 2 foil sleeves, carton |
| Caramel deLites 7 oz | 15 | Foil wrapped tray, carton |
| Peanut Butter Patties 6.5 oz | 15 | Foil wrapped tray, carton |
| Trefoil 9 oz | 20 | 2 clear sleeves, carton |
| Lemonades 8.5 oz | 16 | Single tray, overwrap |
| Peanut Butter Sandwich 80 z | 20 | 2 cello sleeves, carton |
| Toast-yay! 8.5 oz | 16 | Foil wrapped tray, overwrap |
| Adventurefuls 6.5 oz | 15 | Foil wrapped tray, carton |
|  | Important dates <br> - 12/2 Girls MUST be registered as a Girl Scout <br> - 12/7 Volunteers and Parents get access to Digital Cookie <br> - 12/8 Only online sales begín <br> - 12/10 Troop initial order <br> - $12 / 11$ SU initial order <br> - 1/6 Cookie Rally <br> - 1/13 Cookie sales start <br> - $1 / 3-13$ Cookie delivery week <br> - 1/12-14 Round 1 cookie booth selections <br> - 1/19 Booth sales start <br> - 1/15 Round 2 cookie booth selections <br> - 1/18 Final round of cookie booth selections <br> - $2 / 9$ 1st ACH <br> - 3/8 2nd ACH <br> - 2/23-25 Bling My Booth Weekend <br> - 3/17 Cookie sale ends <br> - $3 / 24$ Money due to troop by girl <br> - $3 / 27$ Girl rewards due, transfers due <br> - 3/29 SU locked out <br> - $4 / 5$ Final $A C H$ <br> - Rewards come in end of May-June |  |

Cookie
SMART COOKIES TECH SUPPORTI SALWAYS OPEN

- Call 1-800.853.3730

ABC SMART COOKIES YOUTUBE CHANNEL

- Just In Time videos for all user levels of Smart Cookies, designed to help you navigate through every phase of the cookie program.
- https://www.youtube.com/user/ABCCouncils

RALLY GUIDE,ALLERGEN FLYER,TROOP GOAL POSTER, COOKIE CALCULATOR, STANDARD FORMS
ohttps://abcsmartcookies.com/resources/
COOKIE VARIETY DETAUS, NUTRITIONALINFORMATION

- www.abcsmartcookies.com/cookies
- FLCCKR ART GALLERY FOR VOLUNTEERS
- Create your own flyers with seasonal clip art.
- https://www.flickr.com/photos/abcbakersvolunteergallery/albums

GSESC COOKIE PAPERWORK
https://www.girlscoutsesc.arg/en/cookies.html

# Forms NEW: GSUSA ID Number needed for access <br> Troop Cookie Manager Position Form 1 per Troop 

## Girl Scouts of Eastern South Carolina Troop Cookie Product Manager Position Description

## PURPOSE OF POSITION:

To manage and administer Girl Scout Cookie Program to all girls within their troop.

## ACCOUNTABILITY:

One year beginning in November. This position is appointed by Troop Leader.

## QUALIFICATIONS:

- Must be in good standing with Girl Scouts of Eastern South Carolina, No troop delinquency or outstanding financials.
- Be a current registered member of Girl Scouts of America and at least 18 years of age.
- Accept and adhere to the purpose and principles of Girl Scouting, GSUSA and the Council.
- Demonstrate strong organizational skills, problem solving, supervisory skills and effective time management.
Have a good working knowledge, acceptance, and willingness to promote Council's goals, objectives,
policies and procedures.
- Ability and willingness to make decisions, delegate responsibilities and work with adults from diverse backgrounds.
- Have strong computer skills to ensure accurate and consistent data entry.


## RESPONSIBILITIES:

- Attend council training for Girl Scout Cookie Product Program.
- Verify that all girls participating are registered for the current membership year
- Protect girl and GSESC assets (product, monies and documents) at ALL times.
- Coordinate troop meeting to provide instruction to parents and girl members to include the following - Girl safety

Goal setting, individual girl goals as well as a troop goal
Promote leadership experience outcomes
All deaburion of product and owarders and money
Distribution of product and awards and the importance of receipts
Money collection and cash management procedures
Grdering and distribution of girl awards
Enter all required data onto ABC Smart Cookies website: troop contact, girl names, orders, payments, deposits
Submit troop product, recognition orders and required documents to Product Sales Department by established due date.

- Pick up and distribute product and recognitions promptly and appropriately.
- Issue signed receipts for ALL transactions of awards and money.
- Keep accurate records and copies of troop documents and all deposit slips.
- Document and report all girls with delinquent balances by established date.
- Meet with Product Sales Department to submit and verify all final reports, deposit slips, any gir delinquent information, evaluation and other documents, product or recognitions as needed.
- Assume full responsibility for product, money, recognitions and documents while in your possession If money and/or product is stolen, a police report needs to be filed immediately and the counc needs to be notified. Additionally, the loss needs to be reported to your private insurance loss to the council Please stress the importance of this information to the girls and their parents/guardians.
Failure to turn in all monies and related documents on time may result in charges and prosecution as allowed by law.

SERVICE UNIT: $\qquad$ TROOP \# $\qquad$

# Girl Scouts of Eastern South Carolina Troop Cookie Product Manager Position Description 

Circle Troop level(s):

| Circle Troop level(s): |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Daisy | Brownie Junior | Cadette | Senior | Ambassador |



Please turn into Deborah Paisley at deborahpaislev@girlscoutsesc.org

## Forms

## ACH Form 1 per troop



This form is to be used by all GSESC Troops to authorize ACH debit transactions during the 2023-2024 Fall Product and Cookie Programs.

Iroop acknowledges and agress to:

```
Cookn xad fal Producl Programs.
```

GSESC wildeth the aboura tros be

safficimint Lunds (NSP) charges



Authorication ia receeved sy the Coanet.
This authorization must be signed by an authorized check sibner for the troop.
Signature:

Email forms to Deborah Paisley for access deborahpaisley@girlscoutsesc.org
843.300.0263

# NEW Annual Troop Finance Report <br> Bank information must be turned in by July $15^{\text {th }}$ to participate in Product Sales and to receive EB incentives 

2023-2024 Annual Troop Finance Report

Due July 15, 2024

Important:

- DEADLINE: July 15, 2024
- The account must have two (2) signers who are unrelated.
- Only one (1) signature is now required on the Troop checks
- All Troops must upload either:
- Bank Statements July 2023 through June 2024
- Statement of all Transactions July 2023 through June 2024
- Troop Owned Equipment Form (if applicaple)
- All Troops must have the Corporate Resolution Regarding Financial Arrangements of Corporate Subunits on file with their bank
- Troops can now use PayPal, Venmo, Apple Pay and other online payment tools
- Troop Financial Report MUST be completerd to gain access to Product Sales
- If Troop Financial Report is not completed by July 15 Troop will no receive Early Bird (EB) incentives

Troop Number *

Grade Level *
$\square$ Daisy
$\square$ Brownie
$\square$ Junior
$\square$ Cadette

## Forms

## Cookie Order Form 1 per girl



## Forms

## Rewards Insert 1 per girl



## Forms

## Receipt Books 4 per troop and Money Envelope 1 per girl




## Forms

## Parent Permission 1 per girl

Girl Scouts of Eastern South Carolina
2024 Cookie Program
Parent/Guardian Permission \& Responsibility Form
$\qquad$
participate in council sponsored 2024 Cookie Product Program.
My signature below acknowledges that:
1 understand that my daughter must be registered as a Girl Scout for the October 1, 2023, through September 30, 2024 membership year.
I understand that $I$ am financially responsible for any orders submitted by me to the troop leader
I understand that any product ordered or unsold cannot be returned to or exchanged at the council or by the leader.

- I understand that my daughter camnot sell prior to the sale dates, and I understand that my daughter may be penalized to early orders and my not receive credit for orders reecived before specified sales dates.
I accept responsbility to meet all troop deadlines outlined by my daughter's troop leader.
1 understand that all products are promptly defivered to customers and monies owed by me are paid on weekly basis to the troop leaders. Total monies will be paid in full no later than the established deadline.
1 understand that if all moncy due by me is not paid and a discrepancy report is turned into the council, she will not be entitled to receive recognitions. Once payment is made my daughter will only receive current-sea.
- I understand that outstanding accounts will be tumed over to a collection agency by the council at the conclusion of the sale and any collection cost will be added to the amount owed.
I I understand that all monetary proceeds belong to the council and the troop and are not to be retained by individual girls as their property.
- I understand that due to the rising cost of recovering money from "Non-Sufficient Funds" checks. I will not accept personal checks over the amount of $\$ 75.00$.
- I understand that my daughter will only yccept preprinted checks with the issuer's address. It is required that girls record the telephone number and driver's license number of the issuer on the face of the check. The council cautions against accepting out-of-state checks.
- I understand that for my daughter to participate in the cookie program, I cannot have any outstanding debts with the council.
I agree to accept financial responsibility, including prompt payment for all products and money my daughter receives and will also see that she always has adult guidance.

```
Girl Choices:
*Girf choices for recognitions are made at each level through their Digital Cookie site.
- Once choices are made, recognitions CANNOT be changed or substituted.
```




Parent/Guardian Name (print):_—_ Work: ( )
Mailing Address:
Phone/Cell: (
Email Address:
Parent/Guardian Signature:

## Forms

## CFAC 1 per Troop and Raffle Tickets 1 per Troop



| girlscouts <br> of eastern south carolina | girlscouts <br> of eastern south carolina | girl scouts <br> of eastern south carolina | girl scouts <br> of eastern south carolina |
| :---: | :---: | :---: | :---: |
| inter to win a ONE YEAR Supply of GIrl Scout Cookies | Enter to win a ONE YEAR Supply of Girl Scout Cookles | Enter to win a ONE YEAR Supply of CIrl Scout Cookles | Enter to win a ONE YEAR Supply of Cirl Scout Cookies |
| Puurhase 12 packegs of | Purchase 12 packeges of | Purchase 12 packags of |  |
| coorese nad you can win |  |  |  |
| yerem |  |  |  |
|  | drize wime |  |  |
| sunoy ( 3 cases) |  |  |  |
|  |  | suppl (3cases) Fillout | super |
| 11 |  |  |  |
|  | c. |  |  |
|  |  |  |  |
|  |  |  |  |
| andess | ${ }^{\text {adumex }}$ | adtues | adters |
| Plone, | Phome |  |  |
| Email | Enil |  |  |
| Girsout ifllune |  | Still | Girsout |
| Trow |  | Trow |  |

## Cookie Shop Merchandise

## See Courtney to purchase these items and more!



## Cookie Rally

Join the party with other Girl Scouts as we kick off our cookie season with fun games, crafts, and activities at Ripley's Aquarium of Myrtle Beach?

## When: Saturday January 6th

Time: 12pm-2pm


Where: Ripley's Aquarium of Myrtle Beach 1110 Celebrity Cir Myrtle Beach SC 29577

Cost: Girl Scouts, Adults and Tag-a-longs \$20

- Entrance to aquarium starting at 12pm and for the rest of the day.
- Girl Scouts will receive the cookie rally fun patch.

To register: bit.ly/cookierallygsesc 2024

Registration ends: 12/20/23
For questions email
dsykes@gsesc.org

girl scouts
of eastern south carolina

## We're Excited to Get Started!

- Hearthside-ABC
- Cookies
- Resources
- Rewards
- Booths
- DC 24 Cloud
- Banking/Finances


## Hearthside leadership

"For me, it's all about teams learning and growing together, achieving ever-greater levels of performance, deepening commitment to our customers and striving to be their preferred partner. Hearthside's organization and culture are poised for transformational performance and growth, and I look forward to leading the company on that valuable mission."

## Darlene's leadership values

1. Power in a team-working, thinking and

Darlene Nicosia, CEO


Bobbi Jo Raffetto COO


Aneth Padron
Boozer
VP Transformation

## 2023 Season - Our promise vs performance

## ABC PROMISE

1) To ensure the availability, safety and quality of our Girl Scout cookies
2) To deliver all orders ON TIME and IN FULL

- Protect supply of ingredients and packaging
- Invest in equipment to increase efficiency and throughput
- Adapt packaging to increase flexibility
- Fund people and processes to improve performance
- Partner with Councils to improve forecast accuracy
- Update delivery program to increase reliability
- Communicate well



## ABC PERFORMANCE

Promises made promises KEPT!
TOGETHER, we stabilized the sale and delivered a great program.

- No councils needed to move sales to a later date
- Online sales started Dec 1 with all varieties

ABC made $100 \%$ of ALL forecasts, including Raspberry Rally


- $100 \%$ of initial orders/first restocks were fulfilled @ 100\% OTIF
- Restock orders @ 92\% OTIF - 12 slight misses


## Journey of a Girl Scout Cookie



## 2023 National Per Girl Averages



527 Girl Scouts of the Desert Southwest
70\% girl participation rate

## 2023 National Per Girl Averages



557 Girl Scouts of Southern Arizona
50\% girl participation rate

## 2023 National Per Girl Averages



582 Girl Scouts of San Gorgonio
73\% girl participation rate

## 2023 National Per Girl Averages



614 Girl Scouts of North Central Alabama
57\% girl participation rate

## DRUM ROLL PLEASE:.




## 2023 National Per Girl Averages



620 Girl Scouts of Eastern South Carolina

90\% girl participation rate

## GSESC Numbers

2022 GSESC PGA 573 2023 GSESC PGA 620 +47 INCREDIBLE!

2022 \# of cases sold 93,527 or 1,122,324 packages


2023 \# of cases sold 112,548 or 1,350,576


## 2024 Cookie Pricing Final Year Cheapest in the country!

$\$ 4.00$ per package core
\$5.50 per package Gluten Free


## Be prepared for your final \$4.00 year, will be given to you at Initial Delivery



- Door Hangers
- 1 Yard Sign
- Document holder with cookie info
- Membership info


## Additional Resources

## Your Girl Scout Cookie favorites are back!



## Doorhanger




Mavavawava

to
Before interacting with customers, girls and adults should review the safety guidelines and
safety activity
ठnect on delivery methods. Cut carefuly along the lines. Ask an adult for help if needed.

## We proudly bake America's Best Cookies

## 5 Core Classics



CARAMEL
DELITES


PEANUT BUTTER
SANDWICH


THIN MINTS


PEANUT BUTTER
PATTIES


TREFOILS

## +4 More Crowd Pleasers



ADVENTUREFULS


LEMONADES


TOAST-YAY!

CARAMEL
CHOCOLATE CHIP

## ABC offers healthful features for consumers at no additional cost


$\checkmark 6$ varieties are made with vegan ingredients

## Lemonades ${ }^{\circledR}$

This original treat features the slightest hint of lemon, for a refreshing, completely unique flavor that stands out as a beloved Girl Scout staple!

Highly sought after cookie with some Council mix percentages reaching +13\%

Contains: soy, wheat.
Manufactured in a shared facility with: milk, peanut, coconut

## Toast-Yay! ${ }^{\text {TM }}$

YAY! French Toast inspired cookies dipped in delicious icing and full of flavor in every bite!

6\% average Council mix

Contains: wheat, soy.
Manufactured in a shared facility with: milk, peanuts, coconut

## Caramel Chocolate Chip


$\checkmark$ Free of the five major allergens: wheat, peanuts, eggs, tree nuts and soybeans.
$\checkmark$ Made with real chocolate
$\checkmark$ Re-sealable pouch


## ABC Bakers' cookie features

- Kosher
- Zero trans fats
- No partially hydrogenated oils
- No high fructose corn syrup
- Halal certified
- Certified Sustainable Palm Oil/RSPO (exception is Gluten Free cookie)
- Recyclable cartons, trays (check locally)


# Three GS cookies are in the top eight retail sellers 



Source: IRI Total US Outlet Report April 18, 2021

## Upcoming GS Branded Items Nov 2023-April 2024

Product: Thin Mints Brownies by Golden Dough Foods<br>Description: Thin Mints brownie in sheet pan format with crushed candy topping<br>Distribution: November $1^{\text {st }}$ in Sam's Club under the Member's Mark private label brand<br>Product: Thin Mints Trail Mix by Ashdon<br>Description: Thin Mints micro mini pretzels, Thin Mints almonds, roasted \& salted almonds, pretzel balls and green mini cups<br>Distribution: November $1^{\text {st }}$ at 350 of $600+$ Sam's Club locations under the Member's Mark private label brand<br>Product: Jack in the Box Thin Mints Milkshake<br>Description: Milkshake with crushed Thin Mints cookie pieces<br>Distribution: All Jack in the Box locations. This is a limited time offer from mid-November through the end of December<br>Product: Chameleon Ready to Drink Cold Brew Coffee<br>Description: Three flavors of ready to drink cold brew coffee: Thin Mints, S'mores and chocolate peanut butter<br>Distribution: Chameleon website in December, at Whole Foods Market in January<br>Product: Thin Mints Muddy Bites<br>Description: A mini-waffle chocolate waffle cone filled with mint chocolate<br>Distribution: Launching on the Muddy Bites website in December, at Walmart stores in January<br>Product: Native Girl Scout Inspired Body Care<br>Description: A line of cookie-inspired body care products that include a body wash, hair care and deodorants<br>Distribution: On Native website and target.com at the end of December, Target stores in January<br>Product: Hard Candy Girl Scout Inspired Beauty Products<br>Description: Girl Scout inspired beauty products including lip color, mascara, eye shadow palette, highlighter, lip repair oil, primer, press on nails, nail stickers, headband and face puff Distribution: Walmart stores in March 2024

## Our core cookies are professionally tested and preferred

We partner with Contract Testing, Inc. They combine the best practices of sensory science and product research with leading-edge insight based on reviewing research for hundreds of products.


PB Patties Tagalongs

PB Sandwich Do-si-dos


PARITY


PARITY

- No cookies from the other baker were preferred.
- Our cookie names are easy for girls to learn and for consumers to understand!


## 2023 Cookie Program mix



PB Patties, 14\%


GSESC

## SU Percentages Region 1

| Cookie Sales percentages by cookie |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Service Unit Region 1 |  |  |  | $$ |  |  |  |  |
| Cheraw-Chesterfield | 8.50\% | 7.00\% | 11.80\% | 11.80\% | 13.30\% | 15.50\% | 17.50\% | 14.20\% |
| Darlington-Lamar | 7.00\% | 6.30\% | 12.90\% | 16.20\% | 13.60\% | 12.80\% | 17.00\% | 13.80\% |
| Dillon | 8.20\% | 8.80\% | 12.60\% | 14.20\% | 13.70\% | 13.60\% | 15.30\% | 13.20\% |
| Florence-Timmonsville | 7.00\% | 6.90\% | 12.90\% | 15.50\% | 15.00\% | 12.40\% | 17.10\% | 12.90\% |
| Hartsville-Lee | 7.70\% | 6.30\% | 12.60\% | 13.40\% | 14.50\% | 14.10\% | 17.00\% | 14.00\% |
| Marion | 3.80\% | 8.10\% | 14.70\% | 23.40\% | 10.90\% | 8.70\% | 17.40\% | 12.50\% |
| Marlboro | 5.40\% | 5.70\% | 14.30\% | 18.30\% | 11.70\% | 12.00\% | 15.40\% | 16.70\% |

## SU Percentages Region 2

| Service Unit Region 2 |  | $\begin{aligned} & \text { o } \\ & \frac{0}{0} \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | 4 <br> 0 <br> 0 <br> 0 <br> 0 <br> 0 <br> 1 <br> 1 |  | Thin Mints | Peanut Butter Patties |  | Peanut Butter Sandwich |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clarendon | 6.40\% | 6.70\% | 15.00\% | 18.33\% | 12.20\% | 9.60\% | 17.50\% | 13.70\% |
| Georgetown | 9.90\% | 8.10\% | 10.30\% | 10.30\% | 20.30\% | 13.80\% | 15.70\% | 11.20\% |
| Kingstree-Lake City | 8.70\% | 7.20\% | 12.20\% | 13.50\% | 12.50\% | 13.20\% | 19.50\% | 12.80\% |
| Myrtle Beach | 9.00\% | 6.70\% | 8.90\% | 8.70\% | 22.60\% | 14.30\% | 20.60\% | 9.00\% |
| Northern Horry | 9.20\% | 5.10\% | 8.50\% | 8.00\% | 24.20\% | 16.20\% | 18.50\% | 9.80\% |
| South Strand | 9.60\% | 6.10\% | 8.60\% | 7.80\% | 24.80\% | 15.20\% | 17.00\% | 10.00\% |
| Western Horry | 9.20\% | 5.60\% | 8.70\% | 8.20\% | 23.00\% | 16.10\% | 19.20\% | 9.60\% |

## SU Percentages Region 3

Cookie Sales percentages by cookie

| Service Unit Region 3 |  | $$ |  | $\begin{aligned} & \frac{\pi}{\bar{O}} \\ & \stackrel{0}{\omega} \\ & \stackrel{\omega}{L} \end{aligned}$ |  | sə!lłed dəłnng fnueəd |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Charleston Peninsula | 7.80\% | 6.80\% | 11.10\% | 14.00\% | 20.90\% | 10.60\% | 16.20\% | 12.20\% |
| East Cooper | 8.60\% | 3.80\% | 7.70\% | 6.90\% | 30.30\% | 16.00\% | 19.50\% | 7.00\% |
| Greater Berkeley | 9.20\% | 6.2.\% | 9.10\% | 8.60\% | 24.20\% | 13.50\% | 19.10\% | 9.70\% |
| Northern Beaufort | 7.40\% | 5.30\% | 8.50\% | 11.40\% | 23.50\% | 12.70\% | 19.00\% | 11.60\% |
| West Ashley | 8.10\% | 4.80\% | 9.00\% | 9.30\% | 25.70\% | 15.10\% | 18.20\% | 9.40\% |

## SU Percentages Region 4

| Service Unit Region 4 |  | $\begin{aligned} & \text { o } \\ & \text { 屯 } \\ & \text { \% } \\ & 0 \end{aligned}$ | 4 <br> 0 <br> 0 <br> 0 <br> 0 <br>  <br>  |  | Thin Mints |  |  | чэ!mpues rə¥łng ¥nueəd |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Greater Dorchester | 9.00\% | 5.10\% | 9.00\% | 8.80\% | 25.60\% | 13.50\% | 19.20\% | 9.40\% |
| Southern Beaufort | 9.10\% | 4.60\% | 8.20\% | 8.00\% | 28.50\% | 14.70\% | 18.50\% | 7.90\% |

## SU Percentages Region 5

| Service Unit Region 5 |  | $\begin{aligned} & \text { ou } \\ & \text { 苋 } \\ & 0 \end{aligned}$ |  | Trefoils | Thin Mints | Peanut Butter Patties | Caramel deLites | Peanut Butter Sandwich |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Orangeburg-Calhoun | 6.90\% | 6.80\% | 12.90\% | 17.90\% | 13.10\% | 8.30\% | 15.10\% | 18.60\% |

## No change in counts or weights in over a decade

Complete nutritional info at abcbakers.com and abcsmartcookies.com

| Cookie Variety | Net Weight | Number of Cookies |
| :--- | :---: | :---: |
| Thin Mints | 9 oz | 32 |
| Caramel deLites | 7 oz | 15 |
| Peanut Butter Patties | 6.5 oz | 15 |
| Shortbread | 9 oz | 20 |
| Lemonades | 8.5 oz | 16 |
| Peanut Butter Sandwich | 8 oz | 20 |
| Toast-yay! | 8.5 oz | 16 |
| GF Caramel Chocolate Chip | $50 z$ | 12 |
| Adventurefuls | 6.5 oz | 15 |

## ABC innovation in Girl Scout cookie packaging



## Your Hearthside Foods/ABC Bakers Team



## Themes and Resources

## Introducing the theme for 2024!



Every Girl Scout has their own magic skills they can unlock during cookie season! Girls can have fun while building upon what they already know and have yet to learn. Just like Lottie the axolotl, every girl has the magic skill of regeneration and growth!

# Our digital toolkits and online resources are easy to access 

## Volunteers

- Theme clip art, certificates, etc.
- Selling safely video and tips
- Cookie information \& calculators
- Activity tips and how-to's
- Standard forms
- Rally Guide


## Girls \& families

- Booth sale poster
- Girl videos
- Activity tips \& how-to's
- Social media kit



## Spanish language materials

- Order card
- Recognition insert
- Logo, theme assets




## Sample clip art



OWN YOUR米:


Confidential \& Proprietary

## Goal Charts



62

## We offer virtual training and powerful online tools for cookie volunteers




Here's everything you need to know about troop proceeds.

## Troops receive $\$ .85$ per package

Service Unit - Service Units receive
$\$ .01$ per package sold by girls in their service unit, does not include delinquent packages
*funds stay in SU in which they were earned*

- Speaking of troop money, what are some ways to spend it?

Participate in council sponsored events
Take your troop camping
Participate in a SU sponsored event
Take a troop trip
Take action projects
Travel/Destinations

How Should You Spend Your Girl Scout Cookie Money?


## Banking and Finances

## Banking and Finances

- All troops participating must turn in Troop Cookie Manager Position Description form and ACH Authorization form with a voided check if one is not already on file (final year)
-Troops deposit all money into troop account regularly
-Any NSF checks need to be submitted to jjackson@gsesc.org within 7 days of notification
-Discrepancy reports need to be emailed to jjackson@gsesc.org by
Noon March 24, 2024
-Council will withdraw directly from troop
 bank the following ACH Dates
$1^{\text {st }}$ ACH 2/9/24 35\% of Initial order and $1^{\text {st }}$ week planned orders
$2^{\text {nd }}$ ACH 3/8/24 35\% of $2^{\text {nd }}$ week of planned orders
Final ACH 4/5/24 Remaining balance


## Cookie Debt Collection Procedures

1) Debt worked by Product Program Dept. through phone calls and emails.
2) Remaining debt turned over to Volunteer Management Dept. to send letter removing troop leadership.
3) Remaining debt turned over to Finance Dept. to mail two collection letters by Certified Mail.
4) Police Report filed for theft of troop remaining debt.


## Recognition Insert Here

2024<br>Theme \&<br>Rewards

## Small Axolotl Lottie

Big Axolotl Lucy


## Once rewards are chosen and locked in, they cannot be changed.



## Current-Sea

*Can be used for any council, SU events
*Membership
*GSESC Shop
*GSUSA Shop
*ANY troop event/trip
*EF Tours
*Day/Resident Camps

*Can be chosen at every level
*Any GS programmatic item
***Expires December 15 ${ }^{\text {th }}{ }^{\text {*** }}$


## Current-Sea Update

## Here are some reminders and updates on Current-Sea:

- Current-sea for the 2022 cookie season expires 12/15/22.
- If you are not sure if your Girl Scout has current-sea or the amount she has please reach out to your troop leader or troop cookie coordinator.
- If the troop leader or troop cookie coordinator is not aware of current-sea that the Girl Scout has or has remaining the troop leader or troop cookie coordinator can reach out to Ashley Barefield via email to find out.
- Current-sea can be redeemed 2 ways.
- Within council: meaning the Girl Scout can spend it at the council shop (not online), at Sandy Ridge, yearly membership, other council sponsored events.
- Outside of council: meaning the Girl Scout can spend their own money and get reimbursed for girl programmatic things such as GSUSA online store, supplies to do Girl Scout activities, troop fees/dues, other Girl Scout activities not done through council.
- How to submit for current sea to be used:
- Follow this link: https://bit.ly/currentseaz
- When you get to the link follow the instructions on the page.
- If you are requesting to reimbursed please be sure to have a receipt ready to upload into the form. If you are requesting to be reimbursed for troop fees/dues please provide a detailed invoice from troop to upload.
- If you are requesting to use current-sea within council we will update you on your submission within a business week.
- If you are requesting a reimbursement because your Girl Scout spent her current-sea amount outside of the council a check will be mailed out at the beginning of the month from the previous month when the request was submitted through the link.
For any further questions please email Ashley Barefield at abarefield@gsesc.org



## 3500+ Carnival Elation 7/22-7/27

## From Jacksonville, FL to Nassau and Princess Cays Contact Danielle for pricing



1300+
1 week at Sandy Ridge
OR

## 1 week at Council Day Camp OR

Ceramic Painting Experience May 18, 2024 Location TBA, Charleston

## 6200+ Carnival Magic 6/16-6/23

## From Miami to San Juan, Amber Cove and Grand Turk Contact Danielle for pricing



## Program Online 12/8 Sale Starts 1/13 Sale Ends 3/17



## The purpose of the Girl Scout Cookie Program ...it's about more than just selling cookies. Help girls learn the five skills:



## Goal Setting

Girls set cookie sales goals and, with their team, create a plan to reach them. This matters because girls need to know how to set and reach goals to succeed in school, on the job, and in life.


## Decision Making

Girls decide where and when to sell cookies, how to market their sale, and what to do with their earnings. This matters because girls must make many decisions, big and small, in their lives. Learning this skill helps them make good ones.


Money Management
Girls develop a budget, take cookie orders, and handle customers' money. This matters because girls need to know how to handle money-from their lunch money to their allowance to (someday) their paycheck.


People Skills

Girls learn how to talk (and listen!) to their customers, as well as how to work as a team with other girls. This matters because it helps them do better in school (on group projects, on sports teams, and on the playground) and, later, at work.


## Business

 EthicsGirls act honestly and responsibly during every step of the cookie sale. This matters because employers want to hire ethical employees-and the world needs ethical leaders in every field.

## Progressive <br> Learning with Badges

Entrepreneurship Badges \& Pins
When you sell Girl Scout Cookies, you practice-goal setting, decision making, money management, people skills, and business ethics-as you learn to think like an entrepreneur. You can earn badges and pins each year you run your own Girl Scout Cookie business. Then explore your own business idea by earning an Entrepreneur badge.

## Family <br> Entrepreneurship Pins

## Council or SU programs/rallies




## Cookie Booths

-Only Staff, Product Sales Committee or Service Unit Cookie chairs can approach businesses for booths, unless you are asked
-Any adult supervising a booth must be a current registered Girl Scout
-All girls in the troop MUST be offered the opportunity to participate
-If you need to cancel a booth, you must do so at least 48 hours in advance in smartcookies, this gives other troops an opportunity to sign up for the time slot
-No illegal roadside booths

- No tagalongs permitted
-Prepare your troop for booth (weather, supplies, etc.)
- The council and volunteers are encouraged to use their best judgment in setting up cookie booths in locations that will be open, accessible, and safe for all girls and potential customers
- Certain locations may be inappropriate for young girls based on the standards of your local community, may negatively impact the cookie program experience for girls, and/or may negatively impact our brand in your community
- For additional clarity, girls should not sell in or in front of establishments that they themselves cannot legally patronize

[^0]
## Cookie Booth Definitions

Illegal Cookie Booths: You cannot sell out of the trunk of your vehicle in a parking lot or abandoned lot, for the safety of the girls. If you or one of your parents is caught doing this, you will be given a verbal warning the first time. If it is done again, you may lose future cookie booths for your troop. If your booth is not in ABC smart cookies, it is an illegal cookie booth.

Lemonade Stand: A table or wagon in your own yard with your own Girl Scout cookies for passing public to buy. Does not have to be in ABC smart cookies.

Parent/Guardian Cookie Booths: This is a booth that a parent/guardian can have with their daughter(s). You cannot have another Girl Scout from another family.

Troop Only Booths: Booth secured by troop leader whose daughter(s) attend said church/school and is done after school or during a game. Permission must be given by appropriate office personnel. This includes mom and pop stores, no chain stores are allowed to be 'troop only" booths. Please contact Ashley for these booths

Troop Booth: After a troop secures a booth in ABC smart cookies, they can set up outside that business for their allocated booth time. Two registered female members must be at the booth at all times. Registered dads can also go, but a female has to be with the girls at all times.

## What to do when you arrive? and leave booth?



- $\quad 1^{\text {st }}$ Troop check in with manager and asks manager where they would like you to set up
- Please stay out of customers way
- Make sure you view any notes by store manager, if any
- Last troop of the day should check out for the day to inform manager that Girl Scouts are done for the day and say thank you.


## Cookie Booths will be the same for all of GSESC for consistency



- It was decided that premium booths for GSESC are Walmarts, and Neighborhood Walmarts .Sams Clubs will be added on final cookie booth round. The decision is that TWO are permitted to be chosen by troops in the first and second round of cookie booth selections
- Cookie Booth Round 1 January 12-14 starting at 7pm troops can select 5 booths in THEIR service unit
- Cookie Booth Round 2 January 15 ${ }^{\text {th }} 7$ pm troops have 24 hours to make select 5 booths in THEIR service unit
- Cookie Booth Round 3 January 18 ${ }^{\text {th }} 7 \mathrm{pm}$, the booths will remain open until the end of the sale and troops can select as MANY booths as they desire in ANY location in our council



## Girl Scouts of Eastern South Carolina 2024 Booth Bash Competition

Theme: Own Your Magic
When: Weekend of February 23rd-25th, 2024
Top three will win a $\mathbf{\$ 5 0 . 0 0}$ gift card to any GSESC Shop

Decorate your booth and send pics to areyes@gsesc.org by March 23rd.

1st place troop will win a pizza party with special guests CEO, Diane Flanagan and VP of Program Aggie Reyes.

This troop will also be the first to see 2025's cookie rewards and give input!


## 2023 GSESC Booth Bash Winners

$3^{\text {rd }}$ place Troop 3409
East Cooper
$2^{\text {nd }}$ place Troop 2020
Western Horry

## 2023 Winners Troop 3400 - East Cooper



## Troop Initial Orders Due Dec 10 SU Initial Orders Deadline Dec 11

For a Troop delivery troops must order 800+ cases, no combining with other troops

Warehouse will deliver these between Jan 313 , please be patient

We will ask warehouse to give a day window, not a 2 hour window and ask for more communication

## Initial Order Deliveries January $3^{\text {rd }}-13^{\text {th }}$ <br> *No in person sales prior to Jan 13th*

- Have your vehicles empty and ready to be loaded. If you are using more than one vehicle, the largest vehicle will be loaded first. If in doubt, bring another vehicle.
- Please try to arrive to delivery site as close to your time as possible
- Troops that pick up at Warehouse will select their cookie pick up time via smart cookies (instructions on how to do that to follow)
- Avoid bringing children for the safety of everyone
- Must bring another adult as the "counter" for the cookies
- Once your vehicle has been loaded and you have signed for your cookies, you are responsible for them. Please note discrepancies BEFORE signing and leaving

| Service Unit | Charleston Peninsula | Troop PGA for 2023 Cookie Program |  |  | 385.38 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Troop | 5 | Total 2023 Direct Ship Sales |  |  | 57 |  |
| 2023\# Girls Reg. | 8 | Total 2023 Cookie Share Packages |  |  | 14 |  |
| $\begin{array}{\|l\|} \hline 2023 \text { \# Girls } \\ \text { Selling } \\ \hline \end{array}$ | 8 | TOTAL 2023 SALES IN PACKAGES |  |  | 3083 |  |
| Name |  | Total sale includes all direct ship, Gluten Free and cookie share packages and any troop to troop transfers |  |  |  |  |
| Email |  | Total troop proceeds in 2023 |  |  | \$2,620.55 |  |
| Total Cases 2023 includes troop initial order and additional cookies received from cupboards and or troop to troop transfers during the sale. GF cookies, Direct Ship and Cookie Share totals are not included. <br> Totals may not match exactly due to rounding |  |  |  |  | Enter the amounts you wish to order in Smart Cookies by the initial order deadline |  |
| COOKIE VARIETY <br> All cases have 12 packages per case <br> Troops are encouraged to order 70\% or more of their total sales from last year. |  | Total Cases 2023 | 2024 Potential Order (based on your troop's product mix in 2023) |  | 2024 Actual Order Enter your order here | Council <br> Product <br> Mix <br> 2023 |
|  |  | Troop Mix '23 | 70\% <br> suggestion |  |  |
| Adventurefuls |  |  | 20 | 7.97\% | 14 |  | 7.9\% |
| Toast Yay |  | 16 | 6.37\% | 11 |  | 5.5\% |
| Lemonades |  | 31 | 12.35\% | 22 |  | 9.8\% |
| Trefoils |  | 41 | 16.33\% | 29 |  | 10.4\% |
| Thin Mint |  | 50 | 19.92\% | 35 |  | 22.1\% |
| Peanut Butter Patties |  | 16 | 6.37\% | 11 |  | 13.7\% |
| Caramel deLites |  | 43 | 17.13\% | 30 |  | 18.1\% |
| Peanut Butter Sandwich |  | 30 | 11.95\% | 21 |  | 10.7\% |
| TROOP TOTALS |  | 251 |  | 175 |  |  |

understand I am responsible for the troop bank account and making sure all amounts owed for cookies are in the
roop bank account for the scheduled ACH payment withdrawals. I will use receipts for all troop to girl and girl to troop
exchanges of cookies. My troop assumes financial responsibility for the cookies ordered. I understand there will be no order taking or selling of cookies before the start date and I will inform my parents and girls of this rule. I also
understand that if there is any outstanding debt owed, that Girl Scouts of Eastern South Carolina has the right to
pursue collections or court proceedings to recover money owed to the council.

Troop Leader Signature $\qquad$ Date $\qquad$

## For new troops



## Cookie Cupboard Drops

Troops will place a 'Planned Order' to receive cookies, troops cannot show up and expect cookies

NEW!
Planned orders will be due by 11:59 pm every Saturday so warehouse and council can plan accordingly and secure cookies for the week

## New Cookie Cupboards

- North Charleston cookie cupboard *initial delivery only*

Read's Moving Systems of South Carolina
1072 Drop Off Drive
Summerville, SC 29483

- New council cupboard at council office will be open Tuesdays from 10am-5pm and Thursdays from 10am-7pm
- Florence cupboard will be open Tuesday and Thursday 10am-5pm
- Myrtle Beach cupboard (same as last year) Wednesday and Friday 10am-5pm


## Social Media

## Girls may use the Internet to share their Cookie Program sales links, stories and learnings with the following guidelines:

- The Girl Scout Cookie Program is a girl-led program and online marketing and sales efforts should always be led by a girl while also being supervised by her parents or guardians.
- Girls engaging in online sales and marketing must review and apply the Digital Marketing Tips for Cookie Entrepreneurs and Their Families.
- Girls, volunteers and parents must review and adhere to the Girl Scout Internet Safety Pledge, the Digital Cookie Pledge, the Supplemental Safety Tips for Online Marketing, and Girl Scouts' Safety Activity Checkpoints for Computer and Internet Use and Cookie and Product Sales (with the exception that they may share beyond friends and family).
- Sales links should never be posted to online resale sites (eBay, Facebook Marketplace, Facebook Swap etc.).
- Be aware post on Facebook containing the use of a dollar sign (\$) may automatically move the post to Facebook Marketplace. To prevent this from occurring you must disable the automated function.
- Social media ads should not be purchased or donated to promote sales links.
- Girls should consider truncating or removing their last name when using social media sites to protect their identity.


## Girls may use the Internet to share their Cookie Program

 sales links, stories and learnings with the following guidelines:- Must adhere to all terms and conditions on Digital Cookie and Smart Cookie platforms. For copies of terms and conditions please contact GSUSA, ABC or M2 as needed.
- GSUSA reserves the right to remove or disable the link for any reason including violation of guidance, inventory fulfillment issues, safety issues, or if sales and marketing activity goes viral and otherwise creates unanticipated disruption.
- Parents, girls, and volunteers should contact and collaborate with their councils and GSUSA in advance on any national news media opportunities tied to girls online marketing and sales efforts.
- Girls may use social media to closed community groups they belong to
- Personal shop pages
- Food trucks can post on behalf of your troop
- Parent/Guardian must supervise at all times
- Girls MUST be involved



| 9:55 | $\cdots=-$ |  |  |
| :---: | :---: | :---: | :---: |
| $<$ Search |  |  |  |
|  | Digital Cookie Mobile App <br> Education |  | ¢ |
|  | Get |  |  |
| 144 Ratings | age | CATEGORY | develc |
| 2.5 | 4+ | $\mathcal{F}$ | $\square$ |
|  | Years Old | Education | Girl Scouts |



## Smart Cookies and DC24 Cloud



## Smart Cookies sales management platform was developed and is supported by IBM to streamline and simplify the cookie experience

- Single sign-on and user friendly responsive design across all devices (laptop, tablets, smartphones)
- Comprehensive booth management with social sharing capabilities. Smart Booth Divider makes assigning cookies to girls even easier.
- Real-time dashboards optimize inventory management for Troop, Service Unit, Council, and Cupboard Manager Flexible planned order process
- Extensive reports library: users, orders, booths, rewards, finances and inventory. Three year archive.


## Volunteer training in Smart Cookies Help tab

Safety and Smart Cookies Training

Smart Cookies Training

## Smart Cookies Training

Learn how to use Smart Cookies to build your cookie business, track goals, and connect with customers.


## Digital Cookie ${ }^{\circ}$

## Training Material Index for ABC Council Users <br> *Instructions for both Girl Scout/Caregiver and Volunteer accounts.

## Girl Scout/Caregiver

Digital Cookie Help: ${ }^{*}$ Functionality depends on council settings.

FAQs, Live Chat, or contact the customer support team
Registration
Site Registration
Site Registration Girl Scout 13 and Over Forgot Password/Password Reset* No Registration Email*
Unlock Account
My Account Tab*
Dashboard
Site Setup
Site Setup
Site Setup-Girl Scout 13 and Over Photo/Video Upload
Marketing to Customers
Order Management
My Cookies: Initial Order
Order Received: Shipped/Donated
Order Received: In-Person Delivery
My Cookies: Delivery Settings
My Cookies: Inventory by Variety
My Cookies: Inventory by Category My Cookies: Financials
ort team

Site Features
Entrepreneur Pin and Badges
My Rewards
Cheers
Closing Your Site
Tip Sheet

Mobile App
Mobile App
Customer Experience
Customer Experience: In-person Delivery Order Tip Sheet Customer Experience: Shipped Order
Digital Cookie Help:
Check Order Status:
https://digitalcookje.girlscouts.org/help/customer

Dighal Coovise 2024: Truining Material Index for LAB Council Users
Distille by

## Questions asked at previous trainings...

\#1 Are digital sales done in DC24 automatically transferred into smart cookies?

- Not the orders but all the payments will flow into Smart Cookies. Troops will transfer cookies to girls in Smart Cookies and if girls need more cookies to fill orders, they need to communicate to their troop volunteer about what they need. There is visibility on the troop side for volunteers to monitor as well.
\#2 How do girls take credit card transactions at booths or walkabouts? Do you have slides on this?
-They use the DC app available in the app store or google play. There is a tip sheet from GSUSA in their resource section on using the app for individual girl sales (walkabouts) and booths. I also think they may have a few slides in their slide decks - GSUSA is responsible for creating training tools for DC and I have seen some.
\#3 Do girls need both smart cookies app and DC24app?
-There will ONLY be the DC app for girls and volunteers. Everything for girls is in DC24
$\underset{\text { Heoo solutions }}{\text { HEARTHSUOE }}$


## ABC DC24 Help, WE GOT THIS!

Girl Scouts of Eastern South Carolina Cookie Manager, volunteer run
ABC will coordinate a Troops DC24 training 12/1/23 @6pm

ABC will coordinate a Parents DC 24 training 12/6/23 @6pm
*GSESC will have a live chat feature starting 1/10/24 every Wednesday and Saturday from 6-9pm hosted by Ashley Barefield
*Ashley, Danielle, Deborah, Diane and I have been attending many webinars to assist you
*Council will host an online training on credit cards*

## Important Program Dates

## Important dates

- 12/2 Girls MUST be registered as a Girl Scout
- 12/7 Volunteers and Parents get access to Digital Cookie
- 12/8 Only online sales begin
- 12/10 Troop initial order
- 12/11 SU initial order
- 1/6 Cookie Rally
- 1/13 Cookie sales start
- 1/3-13 Cookie delivery week
- 1/12-14 Round 1 cookie booth selections
- 1/19 Booth sales start
- 1/15 Round 2 cookie booth selections
- 1/18 Final round of cookie booth selections
- 2/9 1st ACH
- 3/8 2nd ACH
- 2/23-25 Bling My Booth Weekend
- 3/17 Cookie sale ends
- 3/24 Money due to troop by girl
- 3/27 Girl rewards due, transfers due
- 3/29 SU locked out
- 4/5 Final ACH
- Rewards come in end of May-June



## Where do troops go to get help?

- ABC Smart Cookies Help Center
- This powerpoint

- Your Service Unit Cookie Chair, the council will direct all emails from leaders back to SUCC's for assistance, they will contact council if they do not know how to assist you
- Deborah Paisley: Questions and forms
- Ashley Barefield: Booths and reports
- Danielle Sykes: Florence and Myrtle Beach cookies


## Q\&A


[^0]:    ***Reminder: If a troop arrives 30 minutes or more late to a booth, they forfeit that booth and another troop can take over that time slot***
    ***Reminder: If your troop needs to leave early, please notify your SUCM

